

ABOUT US

AboutResolution is a healthcare-focused conflict management and resolution consultancy. We are dedicated to improving clinical care through negotiation training, mediation, conflict coaching and facilitation.

We offer a powerful workshop experience for healthcare leaders, managers and executive. Participants will develop the advanced skills in conflict engagement and negotiation required for resilient, safe and well governed health systems.



WORKSHOP CONTENT

- > Negotiating through organisational silos in a 'complex adaptive healthcare system',
 - > How resilient healthcare systems can be engineered by focussing on conflict, culture, cohesion and communication,
 - > Neuroleadership and the science of emotion, reflective practice and conflict in healthcare,
 - > The five conflict styles of health practitioners and the six drivers of healthcare conflict,
 - > Mediating bioethics disputes,
 - > Moving from distributive to integrative conflict management,
 - > Strategies and tactics of principled negotiation,
 - > Understanding power in healthcare negotiation.
- ...See website for more!



DETAILS

Workshops are held in premium venues in every state and territory throughout the year.

Workshops can also be delivered within your organisation.

Early bird and group booking discounts apply.



Visit the website for venues, dates and secure online booking.